KENT COUNTY COUNCIL

GROWTH, ECONOMIC DEVELOPMENT AND COMMUNITIES CABINET COMMITTEE

MINUTES of a meeting of the Growth, Economic Development and Communities Cabinet Committee held online on Monday, 18 January 2021.

PRESENT: Mr M C Dance (Chairman), Mr N J Collor (Vice-Chairman), Mrs R Binks, Mr A Booth, Mr A H T Bowles, Mr D L Brazier, Mr I S Chittenden, Mr A Cook, Mr D Farrell, Mr S Holden, Mr A J Hook, Mr J A Kite, MBE, Mr G Lymer, Mr S C Manion, Mr J P McInroy, Miss D Morton (Substitute for Mr A M Ridgers) and Mr J Wright

ALSO PRESENT: Mr P M Hill, OBE, Mr P J Oakford and Mr M Whiting

IN ATTENDANCE: Mrs B Cooper (Corporate Director of Growth, Environment and Transport), Mrs S Holt-Castle (Interim Director of Environment, Planning and Enforcement) and Mr D Smith (Director of Economic Development)

UNRESTRICTED ITEMS

263. Apologies and Substitutes (*Item 2*)

Apologies for absence were received from Mr Ridgers, Miss Morton attended as his substitute.

264. Declarations of Interest by Members in items on the Agenda (*Item 3*)

There were no declarations of interest.

265. Minutes of the meeting held on 17 November 2020 (Item 4)

Resolved that the minutes were a correct record and that they be signed by the chairman.

266. Verbal updates by Cabinet Members and Corporate Director (*Item 5*)

1. Mr Hill (Cabinet Member for Community and Regulatory Affairs said the coroner for North West Kent had been investigating a death following a police shooting since 2016 and that there was a statutory obligation for such cases to be heard with a jury. Since the lockdown in March 2020 all inquest hearings had been held virtually, however, this method was not acceptable for this case. The coroner's service had, therefore, worked closely with KCC's infrastructure service to develop a Covid-safe way to accommodate a jury, the presiding coroner, the coroner's counsel, and witnesses in a court setting using County Hall and a bespoke IT package. In addition, jurors were provided with iPads to enable them

to access documents using a court document software package. Mr Hill said this was the first time this software had been used in a coroner's court, the first complex jury inquest in England and Wales delivered with significant video conferencing functionality, and during Covid-19 restrictions. He was pleased to say that a number of compliments from the Police and the judiciary had been received on the successful staging of this complex event despite the many complications presented by Covid-19.

- 2. Mr Whiting said he had been working closely with Locate in Kent to ensure Kent was not left out of the government's levelling up agenda which was focussed on the Midlands and the North. He said it was important that ministers recognised that Kent had areas of high deprivation, which should be reflected in any plans to relocate government departments from London to other parts of the country.
- 3. Mr Whiting said the London Resort had submitted its application for a Direct Consent Order to government. He said that, while KCC was generally supportive of the project, which had the potential for to bring significant economic benefit to Kent, there were areas of concern including transport and environmental matters. Officers were, however, working through these issues with the development company and the three planning authorities in the area.
- 4. Mr Whiting referred to the Scrutiny Committee's timely short, focussed inquiry into the local farming economy and said it would help inform new strategies to assist farmers, who played a vital role in Kent's economy and who had been negatively impacted by the Covid-19 pandemic and extreme weather in the last twelve months.
- 5. Mr Whiting said that KCC's first Infrastructure Funding Statement was now live on kent.gov.uk and that it provided a summary of all financial and non-financial developer contributions, as well as information on Section 106, legal agreements under the Community Infrastructure Levy and examples of infrastructure projects delivered and planned.
- 6. Mr Whiting said that the Innovative Sector Exchange Project, a four-year project to bring together innovative technology and creative SMEs across Kent and regions in France, the Netherlands and Belgium had come to an end last month. Over 300 SMEs had taken part in a range of seminars, advice sessions and company visits, with the project assisting those SMEs in the internationalisation of their businesses, in finding new customers and partners, and in boosting their innovation programmes. He also said that partners would take forward this work through the Straits Committee and that he had written to the Cabinet Office to make the government aware of the project and KCC's commitment to continuing cross-border partnerships. He congratulated the project manager, Steve Samson, who had managed the project on behalf of KCC.
- 7. Mr Whiting said that he would be speaking at the launch of the Experience Project which was part of an Interreg initiative funded by an EU grant of over €20 million. The project, led locally by Visit Kent, was scheduled to run until June 2023 with the objective of attracting new visitors to Kent from across the Channel, focussing on outdoor tourism activities such as walking and cycling.

- 8. Mr Whiting concluded his update by referring to land sales made by East Kent Opportunities, the limited liability Joint Venture formed between KCC and Thanet District Council, at Manston Business Park to All Access Scaffolding Limited, a local SME employing 100 people and to three future land sales that would allow the completion of Maples Business Park which provided affordable and flexible workshop, storage, and office accommodation for dozens of SME businesses. He thanked Matt Hyland, Chelsea Green and Thanet District Council for their work and cooperation in this highly successful partnership.
- 9. The verbal updates were noted.

267. Draft Capital Programme 2021-24 and Revenue Budget 2021-22 (Item 7)

Mr Oakford (Deputy Leader and Cabinet Member for Finance, Corporate & Traded Services) Zena Cooke (Corporate Director Finance), Dave Shipton (Head of Finance Policy, Planning and Strategy) and Kevin Tilson (Finance Business Partner) were in attendance for this item.

- Mr Oakford introduced the report and referred, in particular, to the challenges in drafting the budget which had led to the proposal to increase council tax by 5%. He said this was necessary to enhance financial resilience and maintain a reasonable emergency reserve to cover unforeseen circumstances.
- 2. Mr Shipton referred to the budget report, published on 6 January, and described the principal changes in the presentation of the budget compared with other years as well as the reasons for presenting the full budget to all cabinet committees.
- 3. Mr Hill and Mr Whiting said the budgets relating to their portfolios were relatively small in relation to the overall budget. Mr Hill said that savings had been made in all areas of his portfolio and that the revenue for some services including the Public Rights of Way had increased. Mr Whiting said the Economic Development team had an enviable track record in securing funding from a variety of sources, and referred to the capital spending on projects such as the rollout of broadband, the no use empty scheme and the business loan scheme which attracted substantial match funding from the private sector.
- 4. In response to questions, Mr Hill said he was in discussion about dealing with vacancies in the community warden service. He also recognised the importance and value of internet facilities in Kent libraries to residents and said the service would be provided as soon as it was safe to do so. Mr Pearson said that the current offer of 'select and collect' was similar to library services being offered by other authorities and that others were also not offering PC access at this time. Staff and customer safety had to be the priority.
- 5. Resolved that the draft capital and revenue budgets, including the responses to the budget consultation, be noted.

268. 21/00001 Kent and Medway Growth Fund Extension (*Item 6*)

Martyn Riley (Programme Manager) was in attendance for this item

- 1. Mr Smith introduced the report which outlined a proposal to extend the operation of the Kent and Medway Business Fund until 31 March 2023.
- In response to members' questions, Mr Smith said the fund had originally consisted of separate pots for north, east, and west Kent and, at that time decisions, about the allocation of funding had involved members from the district councils in those area. Subsequently, the size of the fund was reduced, and a decision made to streamline the decision-making process. The streamlined process included participation in the advisory board's discussions by representatives of each of those areas. North Kent was represented by a councillor from Medway, West Kent by the Leader of Sevenoaks District Council and East Kent by Mr Lymer (the KCC member for Dover West). Mr Smith said he would discuss the question of member representation with the chairman of the advisory board but that it did not affect the proposed decision being considered by the cabinet committee today.
- 3. In response to further questions, Mr Smith said the Kent and Medway Business Fund provided loans or made equity investments in companies rather than giving grants. He said that in the early life of the fund, grants had been awarded to three companies who were seeking to re-locate to Kent, however, it became apparent that interest free loans repayable over six or seven years were just as effective in attracting firms to Kent. In addition, the repayment of loans created an income which could be recycled into more loans increasing the number of businesses that could be assisted. He said that the advisory board's terms of reference were modelled on the terms of reference of the Industrial Development Advisory Board which advised the Secretary of State for Business on government financial assistance to business under the Industry Act 1972 and the Industrial Development Act 1982. The membership of the board was drawn from the business sector and included those with specialist knowledge of investment and technology. The board members were not paid and did not receive expenses. One member received a fee for some specialist finance work he conducted for the board, but this was separate from his role as a board member. Mr Smith said that one of the members of the board was the head of a charitable organisation and he undertook to look again at the composition of the board.
- 4. Mr Smith said that the EQiA had been included with the report as a matter of record and, although it did not specifically refer to deafness, he assured the member that all protected characteristics were considered when administering the fund. He also confirmed that a company's policies relating to the environment, social value as well as traineeships and apprenticeships were considered as part of the application process, but the biggest determining

factor was the extent to which a company applying for a loan would create new jobs in Kent.

- 5. Mr Smith undertook to provide the cabinet committee with information relating to the number of companies, with women as directors or chief executives, that had received loans as well as the number of successful applications from Gravesham.
- 6. Mr Smith said that the Covid-19 pandemic had affected different sectors of business differently. The construction industry had been able to re-start during the summer, but it had not been possible for the hospitality and cultural sectors to re-open. A £6m fund had been launched in August and as some money remained unallocated, the launch of a second round of funding was being considered. The terms and conditions of the re-launched round would enable companies, which might not have been able to meet government conditions for government-backed loans, to apply for loans to support job creation.
- 7. Resolved to endorse the proposed decision of the Cabinet Member for Economic Development to delegate the authority to the Director of Economic Development:
 - a) To enter into relevant contracts, legal agreements and put appropriate arrangements in place required to implement this decision allowing Kent, Medway, and Thurrock Companies to access grants, loans or equity investments from the Kent and Medway Business Fund until the 31 March 2023.
 - b) That these grants, loans, and equity investments would be financed from recycled loan and equity repayments previously obtained from companies that received funds via the former Regional Growth Fund and Kent and Medway Business Fund programmes.
 - c) These investments shall be subject to the same rules, criteria and management/administrative charges as investments that have been allocated under the existing Kent and Medway Business Fund scheme.

269. Covid-19 Update (Presentation) (*Item 8*)

- 1. Mr Pearson, Mrs Holt-Castle, and Mr Smith gave a presentation which is attached as an appendix to these minutes.
- 2. In response to members' questions officers provided the following information.
- 3. Mr Pearson said the government had relaxed some of the timescales for registration particularly relating to benefit claims as a result of the pandemic. He also said that he was confident that any backlog of regisrations would be cleared quickly once it was safe to re-start services.

- 4. Mrs Holt-Castle said that where a business address, for the perpetrators of scams, could be identified the trading standards for that area lead the investigation with significant co-ordination nationally. She also said that the Police were responsible for responding to breaches of Covid-19 regulations.
- 5. Mr Smith said that an employment task force had been established to mitigate the impact of unemployment as a result of the pandemic and was focussed on support for young people where as many as one in every ten had not been able to find a job.
- 6. The presentation was noted.

270. Transition Update (Presentation) (*Item 9*)

- Mrs Cooper gave a presentation which is attached as an appendix to these minutes.
- 2. In response to members' questions, Mrs Cooper said that lessons had been learned from the most recent congestion on the M20 as a result of the requirement for lorry drivers to have a negative Covid-19 test before travelling to the continent. She also said that the environmental impact assessment on the Sevington Inland Border Facility had been conducted by the Department for Transport and that she would follow it up. She said HGVs could travel into Kent with an orange permit but needed to get a green permit at Ebbsfleet, Sevington or Waterbrook. Fines of £300 per offence were being imposed and, in addition, the lorries without green permits were being turned back at the ports and the Channel Tunnel. She said larger companies were, in many cases, coping better with the new requirements than smaller ones. Mrs Cooper said that the Manston site had been used solely because of the requirement to test lorry drivers for Covid-19.
- 3. The update was noted.

271. 21/00005 - Further Investment of Getting Building Funding in third-party projects

(Item 10)

Sarah Nurden (Kent and Medway Economic Partnership Strategic Programme Manager) was in attendance for this item)

- Mrs Nurden introduced the report which asked the cabinet committee to consider and endorse or make recommendations on a proposed decision to be taken by the Leader of the Council.
- 2. Resolved to endorse the proposed decision of the Leader of the Council:

- (a) to agree that the Getting Building Funding (GBF) be used to support the third-party project that the South East Local Enterprise Partnership's Strategic Board prioritised to receive GBF at its board meeting on 11 December 2020.
- (b) That Kent County Council acts as the accountable body for third-party projects within Kent's geographical boundaries that are selected by the SELEP to receive GBF grant funding.
- (c) to delegate to the Section 151 Officer the authority to sign on KCC's behalf a grant agreement or equivalent, where this is required to draw down funds following business case approval.

272. Kent Foundation (Presentation) *(Item 11)*

- 1. Mr Whiting said he was very pleased to invite Stuart Tanton and two young entrepreneurs Eva Benka and Hayden Bloomfield to give presentations on the work and impact of the Kent Foundation. Mr Whiting also said that the Kent Foundation was a very important organisation in Kent and that the chairman of the County Council was co-opted as a trustee for the duration of his/her term of office. The presentations are attached as an appendix to these minutes.
- 2. Following the presentations Mr Whiting thanked Mr Tanton, Miss Benka and Mr Bloomfield for their presentations. He said he hoped that presentations gave members an understanding of the breadth of new businesses coming on stream and the value added by the Kent Foundation.
- 3. The chairman thanked Mr Tanton, Miss Benka and Mr Bloomfield on behalf of the committee for their presentations.

273. Work Programme 2020/21 (*Item 12*)

Resolved that the work programme be noted.

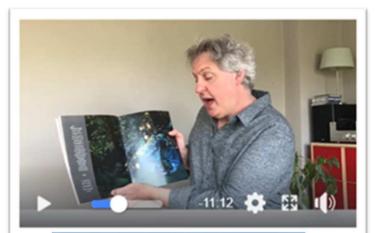


Covid-19 update

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Registration

- Deaths- Continue via the phone and deliver as currently. Seeing increased workload with more deaths coming through, many for COVID related reasons
- Births- At present these are paused on basis of the focus on death registration and the Registration priorities. We will keep under review
- Ceremonies- Suspended for lockdown except for those in exceptional circumstance (end of life circumstances for example) and only for up to 6 people present if so.
- Citizenships- On hold at present but will review
- Notice of Marriage appointments- Only carrying out emergency/urgent ones for ceremonies which at present is for the period post lockdown.
- · Certificate centre- continues

Libraries

- Continue digital services- e-material (books, magazines & Newspapers) loans and virtual events and staff supporting digital content creation
- Ask a Kent Librarian enquiry service continues
- Book Select and collect- Continue select and collect book collections and reservations. From Monday 11th January offered from libraries open in Tier 4 for to 2.5 days a week with the half day as the Saturday.
- We will be advertising as a service for those who need it and only asking customers to visit if we have contacted them to come and collect their books.
- Due dates- Renew everything until end of May just as extra reassurance and so customers do not have to come out to return things.

Libraries

- PC provision- Remains suspended as for staff safety reasons- We have not looked at customers coming into a building at this time.
- Mobile library service- Continue our select and collect mobile library offer.
- Home library service- Continue on basis service to vulnerable and door stop delivery/If not wanting delivery then we will offer befriending calls
- Postal loan service to the blind and partially sighted continues
- Prison library service- Continues as current in select and delivered style

Archives & Other services

- Archives will continues virtual services & remote enquiry service
- Respond to any queries
- ©ntinue reprographic service
- Also LRA continues the Records Management Service for KCC

LRA endeavor- delivering LRA services wherever we are



Impact of Covid-19 on ED services

- No Use Empty: Record breaking 9 months
 - 58 loans totalling £10 million creating 130 new homes.
- Kent Film Office: First Lock-Down prevented all outdoor filming losing Kent £2.5
 - Next six months: Covid-safe certification: record number of shoots.
- Arts® Creative Industries: near complete shut down of venues and performance activity
 - Team working with Arts Council England on funding packages.
- Developer contributions: collecting 100% of money due
 - Construction sites closed in First Lock-Down but re-opened afterwards
 - Developers taking the opportunity of preparing for higher level of activity population.

Environment, Planning and Enforcement (EPE) - Staff

- Delivering the services (Business As Usual but also projects and continues improvement) remotely
- Impacts from the pandemic including sickness, isolation, anxiety, home schooling and caring challenges
- Community expectation for swift responses
- Reduction in income across projects



Country Parks, Public Rights of Way and Gypsy & Travellers - frontline

- Individual sites 50 220% busier
- Car parks, play areas, toilets still open (Subject To Review)
- Extensive wear and tear owing to usage and weather...
- ... especially around pinch points, and overflow surfacing
- Site managers invaluable role supporting vulnerable residents
- Staff and volunteers



EPE - COVID specific responses (1)

- Additional Planning enforcement
- Community Wardens supporting those most in need
- Coroners much higher number of referrals
- Coroners Aylesford, Inquests, Community Deaths new clinical/administrative hub established
- Kent Scientific Services supporting high demand on coroners, but also new business



EPE - COVID specific responses (2)

- Cross-Authority daily Situation Reports, Common Operating Picture and Tactical representation
- Public Protection 'Ask the Experts' seminar
- Public Protection tackling vast number of COVID scams
- Sport Everyday Active Small Grants 72% additional reach
- 3 fold increase Explore Kent downloads, 24 Days of Kent



Trading Standards and COVID

- Enforcement 1018 complaints about businesses
- Kent Resilience Forum Enforcement Cell
- Intelligence led targeted operations
- Business advice via Growth Hub
- Not losing focus on serious criminal activity



Trading Standards and EU Exit

- Trading Standards Brexit Campaign 345k reach
- Kent.gov plus press editorial
- Direct business advice (limited by COVID) incl. Growth Hub
- Animal health and welfare
- Import work



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EU Transition Briefing



Recap

- Information offered at All Members briefing 1st
 December and County Council on 10th December
- And then the French decision on 20th December
- Full border closures for 48 hours with a closing window of Christmas
- New and unexpected border checks for all travellers inc HGV drivers



Summary of Activity

- Manston stood up.
- M20 Brock switched on
- Driver welfare 24,000 meals provided as well as 54 pallets of food, wipes, sanitiser and 40 pallets of water
- Great response from many inc Khalsa Aid, Guru Navak Gurdwara, Muslim Charities Forum, Langar Aid, Imperial Hotel, Southeastern.



Summary continued

- Xxx HGVs/LGVs
- Testing regime set up at Manston and on M20 and at Lydden for LGVs
- Over 14,000 tests administered between 23rd and 25th December
- And we had Storm Bella!



Key Lessons

- Keeping Dover Clear
- Driver welfare
- LGVs/passengers
- Communications



Since 1 January 2021

- Very low level of HGVs but increasing now
- All sites up and running but includes testing at Manston and Sevington
- Green lane on M20 and through Manston
- Upstream testing to become a legal requirement
- Prioritised freight



Enforcement

- Statutory Instruments in play
- KAP offences
- M20 Brock offences
- Enforcement of anti socially parked HGVs up and running – warning and informing in first week and now enforcing with clamping - 192 HGVs clamped by 15/1.



Recent Developments

- Legal regulations being revised to take account of testing and prioritised freight – expected to come into by end of week
- Congestion at Waterbrook more demand, now managing flow better
- National drive on HGV testing and getting ready out of Kent
- DfT led Strategic Development Order for Whitecliffs site underway and consultation runs until 2nd February



Trading Standards

- Trading Standards Brexit Campaign comprising
 - Use of Social Media (Facebook, Twitter, and LinkedIn) which reached 344,951
 - o KMTV infomercial which has run 36 times and reached 86,000
 - 4 live online events with the Growth Hub in Nov/Dec attracting 126 Kent businesses, with 235 business viewing the recording of the event
- **Total reach** for the Trading Standards Brexit Campaign so far is 431,186.
- Focus is moving to importers as they need to be ready for July



Trading Standards (Cont'd)

- EU transition webpage on kent.gov.uk as well as press editorial.
- Direct business advice on EU exit was very limited but increased since November – key issue has been around the requirement to have a representative established in EU (and what that means) and what needs to appear on products.
- Working with the Growth Hub, providing a Trading Standards Officer to give advice one day a week on both EU exit and Covid.
- Import work has reduced due to the low volumes of freight in Jan but expected to increase as freight numbers increase. The goods prevented from entering the UK - a total 323,601 items, including cosmetics, toys and electric lamps.



Impact of Brexit/Transition on ED Services

Trade Deal:

 Increasing number of calls to Business Help-line about Brexit impact, but only a small fraction of total number; most still concern the financial impact of Covid-lockdown.

Problems in obtaining Export Health Certificates for "products of animal-origin":

 Representations made to DEFRA about lack of qualified personnel to issue certificates.

Seasonal Agricultural Worker Scheme:

Following abolition of Free Movement of workers, Home Office and DEFRA
policy severely restricts the number available to Kent's fresh food and
horticulture employers: Employment Task Force looking at solutions.



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entfoundation.org

the kent foundation

Our Vision for Kent:

A thriving community of young entrepreneurs and business owners, growing the Kent economy with experienced and successful business mentors, and peer support.



The Kent Foundation provides business support to young business owners in Kent aged 30 and under. With access to free business mentoring, masterclasses, exclusive networking events and mastermind groups.

We are currently the only local charity in the UK to offer this type of FREE support to all young aspiring entrepreneurs and business owners.



Charity no: 291559

centfoundation.org

What stage of business do we support?







Pre-startup



Start-up

kentfoundation.org



Growth



Meet some of Kent's Young Entrepreneurs and Business Owners















kentfoundation.org





The Impact!

KF Survey conducted on businesses and the effect of COVID-19 - Results*

60% are a Ltd company

40% are Sole Traders

62% of all are still trading

38% not currently trading

10% of Ltd companies used furlogue scheme

only 30% of Sole traders were able to access the Self-Employment Income Support Scheme. 70% were start-ups in first year of accounts

Of those still trading, 6% have seen an increase in business revenue (Digital Industries)

of the 94% left trading revenue is down to 30% of what they would normally expect to generate.

Specific support requested

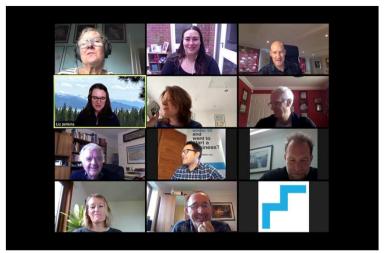
Digital skills, trading online, website development, reopen procedures coming out of lock down.

*All engage in our mentoring service where contacted and we had a 40% response rate. Information captured between 11th - 29th May









Business Mentoring

All our mentors are recruited and trained from the established business community of Kent.

115 active volunteer business mentors

Increased our capacity by 24 volunteer business mentors in 2020



Charity no: 291559





Business Mentoring

They have supported 136 Kent based start-up businesses in 2020 / 21 so-far

Today they are currently supporting 121 businesses

Over 1200 hrs of business support is currently provided annually through our volunteer business mentors.



Charity no: 291559





Business Mentoring

The business we are now supporting are committing longer to their mentors - 4 years ago 6 to 9 months now 18 months.

Why?
The Key Benefits of mentoring

Support and Advice - Improving key skills - Develop strategies - Overcoming challenges - Network



Charity no: 291559







Business Masterclasses

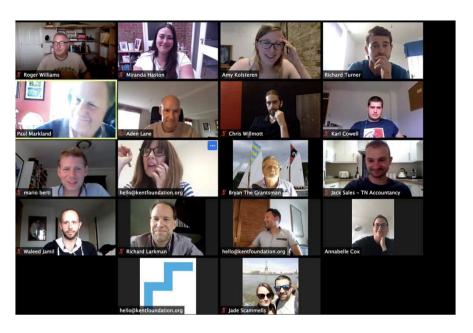
Covering a range of subjects including

Social Media Strategy - SEO - Video creation and live streaming - The principles of selling - How to start a podcast - Funding your business - TAX - Business banking - Digital Marketing



Charity no: 291559





Business Networking

Regular online drop-ins - Peer to peer - Exclusive events for mentors - ABlast (2020 KentBizFest)



Charity no: 291559





Business Mastermind

Business owners meeting regularly to discuss and support the current challenges that they face, supported by our volunteer business mentors.



Charity no: 291559



Annual Awards Event

Recognition for Business Owners and our Business Mentors for their contribution and achievements.



Charity no: 291559



Kent Young Entrepreneur - Eva Benka









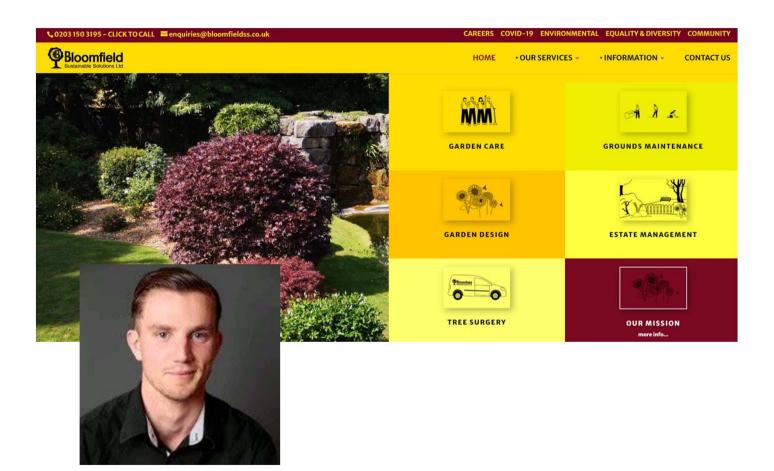






Charity no: 291559

Kent Young Entrepreneur - Hayden Bloomfield





Charity no: 291559

the kent foundation

Thank you

